



**CarBrain** is an exciting, fast-growing, innovative, nationwide online marketplace for "less-than-perfect-cars." We have been in business since 2007 and helped hundreds of thousands of car sellers to monetize their vehicles.

We are looking for **self-driven, enthusiastic, and positive individuals** to join our **Call Center professionals** at our corporate office in Miami Lakes, FL.

We pride ourselves on providing an awesome experience to our clients, so bring your knowledge, skills, and can-do spirit to become a part of our extended family!

### **Responsibilities:**

- Interact with warm leads via Phone/Email/Chat/Text Messages with car sellers.
- Provide excellent process support to our clients and partners.
- Troubleshoot communication gaps & resolve logistical challenges.
- Drive Positive Attitude and Team Spirit
- Convert Leads to Sales

### **Requirements:**

- At least 2 year of demonstrated customer service experience.
- Excellent Verbal & Written communication skills
- Exceptional telephone Etiquette
- Positive, Outgoing and Team-Player attitude
- Great Active Listening Skills
- Must pass in-house paid training period of 14 days.

### **Starting Pay: \$15.00 per hour**

Benefits: Dental insurance, Disability insurance, Employee assistance program, Employee discount, Health insurance, Life insurance, Paid time off, Professional development assistance, Retirement plan, Vision insurance

Supplemental Pay: Bonus pay, Commission pay